



Privacy Policy

WhiteBox Learning holds the privacy and security of our site visitors, subscribers, and students as one of its highest priorities. This Privacy Policy explains what information is gathered and what happens with that information.

What Information is collected?

Visitors:

IP Addresses, Operating System, Browser Type, and Referring URLs are tracked with our Website logs. This information is collected for security purposes and is no way used to detect the user's identification.

Free Trial Visitors:

Free trial visitors must provide us with an email address and name (optional). This information will be used to 1) send emails to reply to any questions you may have, or 2) send you information about new products or promotions. We do not sell or share our email listings to outside companies for any reason.

Subscribers (Teachers):

Subscribers are required to provide email, name, billing address, phone, and organization (school name). This information is necessary so that we may 1) set up an account for you which will allow you to access the Teacher Control Center and all purchased applications, 2) send emails to reply to any questions you may have, 3) send you information about new products or promotions, or 4) in some cases, we may need to send you information about scheduled application server maintenance or other support matters. We do not sell or share any of this information to outside companies for any reason.

Students:

Students gain access to secure application servers using a password protected ID provided to them by the instructor. We collect information about the student's session such as time on task, quiz scores, and other engineering performance data. This information is collected and organized to help the instructor make observations to improve the learning process. To that end, the instructor may optionally enter student names on the servers. These procedures and technologies are to improve the student learning process and are in compliance with the Family Educational Rights and Privacy Act (FERPA).

Additional Information:

Teacher and student data is the only information gathered. Once a subscription expires, this data is archived on WhiteBox Learning's secure servers in the event the teacher re-subscribes in the future, and wants access to the stored data. If the teacher or school desires this information to be permanently deleted, the school or teacher can email support@whiteboxlearning.com and type "delete stored data" in the subject area, and include your Group ID that was issued by WhiteBox Learning. If a teacher, parent or eligible student desires to challenge the accuracy of the student or teacher data being gathered, the school or teacher can email support@whiteboxlearning.com and formally inquire.

How do I Unsubscribe?

If you are a free trial user and wish to stop receiving emails from us, please email support@whiteboxlearning.com and type “unsubscribe” in the subject area.

Security

WhiteBox Learning uses Secure Sockets Layer (SSL) to protect our web sites and user data. SSL is a protocol for enabling encryption on the internet and for helping web site users confirm the owner of the web site.

Updates

WhiteBox Learning reserves the right to change or update this Privacy Policy at any time with reasonable notice to users of the site. Any changes or updates will be effective immediately upon posting to the site.

3rd Party Information Dissemination

WhiteBox Learning does not share or sell customer, visitor, subscriber, or student information to 3rd parties.